

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of : Mannion, Liam
Serial No. : 10/650,227
Filed : August 28, 2003
For : Improved Load Balancing in a Network of Call
Centers
Examiner : Nguyen, My Xuan
Art Unit : 2617
Customer number : 23644

PETITION FOR EXTENSION OF TIME

Honorable Director of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

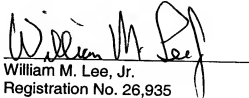
In accordance with the provisions of 37 C.F.R. §1.136, the applicant hereby petitions for an extension of time of one month to respond to the Office Action mailed June 21, 2006.

Response will therefore be timely if filed with the Patent and Trademark Office no later than July 21, 2006 (in view of the Advisory Action of June 21, 2006).

In accordance with the provisions of 37 C.F.R. §1.17, the required fee of \$120 should be deducted from Deposit Account No. 12-0913.

July 20, 2006

Respectfully submitted,

A handwritten signature in black ink, appearing to read "William M. Lee, Jr.", is written over a horizontal line.

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